

# EMS/Dispatcher Background Investigations

## 16 Hour Training Course

October 3 - 4

### Hamilton County Emergency Communications District

This comprehensive 2-day course teaches basic techniques and procedures for conducting pre-employment background investigations of new public safety employees who will be assigned to communication centers or working within EMS.

#### Topics Include

- Conducting pre-employment background interviews
- Conditional offer of employment letters
- Report preparation
- ADA and FCRA laws
- Credit checks /Financial investigation
- Driving records
- Criminal and Civil background investigation
- Psychological screening
- Polygraph screening
- Medical screening
- Reference checks
- Military verifications
- Social Media investigations
- Release of liability forms for applicant and references
- Education verification
- Home checks and neighbor interviews
- Open records sources
- Workman's Comp resources
- Disqualifying factors

Presented By:



ProFirst Training

Sponsored By:



Attendees will be provided with sample forms, background packets, policy and procedures, release of liability waivers and background investigation manuals for department use.

**Instructor:** John Pallas (Deputy Chief, Retired—State of TN) John Pallas is a 29-year law enforcement veteran who served as Deputy Chief of Police for the law enforcement division of the State of Tennessee Alcoholic Beverage Commission. In that role, John supervised command staff, oversaw the professional standards unit and served as the public information officer and director of training. He also has more than two decades of service in California in various capacities, including Vice Detective, Narcotics Task Force Investigator, F.T.O. and Reserve Program Coordinator. John also managed a high-profile task force team of investigators, comprised of FBI, DEA, IRS agents, as well as state and city law enforcement officers.

**Cost: \$495**

**Location:** Hamilton County Emergency Communications District  
3404 Amnicola Highway Chattanooga, TN 37406

**Nearby Lodging :** Hilton Garden Inn, 311 Chestnut Street, Chattanooga, TN  
Residence Inn, 215 Chestnut Street, Chattanooga, TN

**Register at:** [ProFirstTraining.com](http://ProFirstTraining.com)